

Session Title:

Evaluating Documents for Potential Fraud:
Trust but Verify



Day/Time:

Tuesday, March 6th, 10:45 a.m. – 11:45 a.m.

Location:

Terrace Room
SIU Track

Session Description:

As the first line of defense against insurance fraud, the ability to identify red flags in documents, which are becoming increasingly more sophisticated, is very important in the claims process. This course will identify, evaluate and discuss fraud, material misrepresentation, and concealment in the form of documents – paper, electronic and otherwise - that are submitted in support of various types of claims. Examples of altered and fraudulent documents submitted in support of claims will be examined and red flags discussed. There will also be a discussion of the role that current technology plays in preparing fraudulent documents, along with identifying and combatting document fraud.

Speaker 1:

Richard Harer, Vice President Specialized Investigations, Inc.

Richard is the Vice President of Specialized Investigations, which is a statewide company in California, Arizona, and Washington, with over 80 employees. He brings over 36 years of experience as an investigator and has worked in management for over 23 years. Richard manages the daily operations of the business, along with business development and client retention. Richard has spoken at many international, national, and local association conferences and events, as well as training many Investigators and Insurance industry SIU and Claims personnel. Richard graduated with a Bachelor of Science degree in Criminal Justice. Richard has the following certifications and additional credentials:



- Certified as a Fraud Examiner by the National Association of Certified Fraud Examiners (ACFE), membership requires a minimum of 12 years' experience and education in fraud-related work, (1993)
- Designated as a Certified Professional Investigator (CPI) by the California Association of Licensed Investigators (CALI)
- Certification in Workers' Compensation Claims Administration (WCCA) by the Insurance Educational Association (IEA)
- Certified Fraud Specialist by the Association of Certified Fraud Specialists (ACFS)

Speaker 2:

Kevin Hansen, Attorney, McCormick, Barstow, Sheppard, Wayte & Carruth, LLP

KEVIN D. HANSEN is a partner in the Fresno, California office of McCormick Barstow LLP and former Chair of the firm's Insurance Coverage and Bad Faith Litigation Practice Group. Mr. Hansen's practice focuses on First and Third Party Insurance Coverage and Litigation, with an emphasis on Insurance Fraud, Arson, Insurance Bad Faith Defense, and Property Insurance Coverage. He is a member of the American Bar Association including the Tort and Insurance Practice Section and its Property Insurance Law, Insurance Coverage, and Environmental Law committees.



Mr. Hansen is also a member of and has lectured before the Northern and Southern California Fraud Investigators Associations, the Defense Research Institute, the Western States Auto Theft Investigators Association (where he serves Of Counsel for Central California WSATI), the Property Claims Association of the Pacific, the California Association of Independent Insurance Adjusters (where he serves Of Counsel) and the California Conference of Arson Investigators. He has also lectured before various property insurance and industry organizations, including the Property Loss Research Bureau (PLRB), the Combined Claims Conference, the Claims Conference of Northern California, and the National Association of Independent Insurance Adjusters, and has authored or co-authored articles and materials published by the American Bar Association, California Continuing Education of the Bar, PLRB and other organizations.